# Watchman Access Fuel Management System

Before processing your FuelMaster PRO or BlueMaster PRO tank order we will need confirmation that customer receiving the tank has been sent this and therefore understands Requirements & Conditions.

#### Watchman Access

All our Kingspan FuelMaster PRO and BlueMaster PRO tanks come with Watchman Access Fleet Management System enabling you to take control of your assets and save costs using the latest Cloud based technology.

FuelMaster and BlueMaster PRO Tanks are designed to be plug and play allowing you to start using on receipt after tank is installed including electrics and filled.



User instructions are supplied with tank and there are various videos to help you understand quickly how to perform main functions of the Watchman Access fleet management system:

User Instruction Videos
WATCH Quick Start Videos
WATCH Further Information Videos



Comes with FuelMaster PRO & BlueMaster PRO as standard







## FREE ENGINEER SITE VISIT

with all FuelMaster or BlueMaster PRO orders (UK Mainland Only).



## **FREE Engineer Visit**

We offer a free of charge engineer site visit with all FuelMaster/BlueMaster PRO orders (UK Mainland Only). Engineer will check installation and perform various system checks. If required, an engineer can demonstrate dispensing process using cards and/or fobs and assist with Panel Set-up including odometer/ mileage input, note feature and changing parameters. It is customers responsibility to allocate cards & fobs to required staff and vehicles.

#### **Book Engineer Visit**

Please email **sensor@kingspan.com** and you will be asked to confirm:

- Tank received and installed including electrical connection as per installation instructions.
- Tank contains minimum 50% capacity of Diesel or AdBlue<sup>®</sup>.
- Nominated point of contact on site including email and telephone details.
- RFID cards/fobs (including Admin, Master & User cards) available for engineer.

We aim to have engineer on site within approximately 2 weeks of receiving your email request and confirmation (more remote areas may take longer).

#### **Technical Support**

If you need additional technical support that you haven't been able to source in manual or by viewing videos please email <u>sensor@kingspan.com</u> highlighting the information you require and a member of our customer service team will be in contact as soon as possible.

# IMPORTANT NOTES SIM card / Wi-Fi Connection

- Access is supplied with a roaming sim card this is the recommended way for unit to communicate however it is essential that a minimum 3G GSM network is available.
- Alternatively, Watchman Access can communicate using existing Wi-Fi however customer should check that location of tank will be within Wi-Fi range\*.
- SIM card has a 5 year contract built into price of tank thereafter customer has freedom to buy replacement from Kingspan or another provider.

\*Firewalls may prevent Watchman Access units connecting to WIFI – permissions must be granted to allow connection.

## Watchman Connect Platform

We will supply customer login details (username and password) to our portal **www.kingspanconnect.com** to allow access to data.

#### **RFID Cards & Fobs**

- Watchman Access comes with starter pack (includes 40 RFID cards, 40 RFID fobs & Card reader pre-assigned to unit).
- Additional RFID Cards or Fobs are available in quantities of 10. Part number for additional Fobs/ Cards Key Fobs Part no. 0026969 and RFID Cards Part no. 0026655.

#### Using Watchman Access

- Watchman Access is for customer's own use and not suitable for resale as is not 'weights & measures' approved.
- Never run out of Fuel/AdBlue<sup>®</sup> it is customer's responsibility to set email alerts for trigger level required. Multiple email addresses can be added and customer can choose to include their fuel supplier so they can organise delivery.

