

## **AdBlue® Order Pre-Requisites**

In order for us to deliver your order of AdBlue without any problems, please read the below and ensure all the following requirements are met.

By ordering this Adblue IBC from the Fuel Tank Shop ([www.fueltankshop.co.uk](http://www.fueltankshop.co.uk)) you are confirming that you understand and agree to the below:

### **Access**

IBC's can be delivered on a large articulated vehicle. If an articulated lorry cannot easily access your premises, please let us know so we can ensure a more suitable lorry makes the delivery.

### **Forklift Truck**

1000 Litre IBC deliveries WILL require a Forklift truck to unload easily from the vehicle.

### **Booking-In**

If your deliveries need to be booked in let us know in advance. Please also advise us of opening hours (re-deliveries are chargeable).

### **Deposits**

We waive the £100 IBC deposit to our customers as we would like you to continue to order your AdBlue from us. When the container is empty please let us know and we'll exchange it for another full container and take payment for the replacement 1000 Litres of AdBlue. If you do NOT wish to re-order, we'll need to collect this IBC from you within 12 months of delivery (at no charge). If the IBC container is not available for us to collect, or it is not in a reusable condition then we reserve the right to invoice you £100 + Vat.

All bungs/caps need to be correctly fitted and tightened. Our IBCs must be returned with all their tag seals intact. If these are broken or damaged, we reserve the right to invoice you for £100 + Vat.