

BUNDED TANK 10 YEAR CONSUMER GUARANTEE

By this guarantee, DESO guarantees this DESO product (but not any accessories, such as any Pumps, fittings, caps, lids, alarms or gauges) to be free from defects in material and workmanship for a period of TEN YEARS from the date you purchased the product.

If during the period of this guarantee the product proves to be defective due to improper materials or workmanship DESO will without charge for parts, repair or, at DESO's option, replace the product or its defective parts upon the terms and conditions set out below:

Conditions

1. In order for this guarantee to apply:
 - (a) the product must be installed by an OFTEC registered engineer or its installation must have been approved by a building control officer and form CD10 must have been received by DESO at Slade way, Roughmoor Ind Est, Williton, Somerset, TA4 4TB;
 - (b) Damage to the product must not result from:
 - i) misuse (which includes, but is not limited to failure to use the product for its normal purpose or in accordance with the written instructions supplied with it);
 - ii) normal wear and tear;
 - iii) accidents, lightening, water, fire or any cause beyond the control of DESO;
 - iv) moving and/or re-installing the product following its initial installation;
 - v) transporting the product following its purchase by you.
 - (c) The product must be serviced annually by a DESO approved service engineer and any repairs, modifications or cleaning must be carried out by a DESO approved engineer using DESO approved spare parts or products;
 - (d) The type and serial number of the product must not have been altered, deleted, removed or made illegible;
2. To claim under this guarantee:
 - (a) you must present to DESO the original invoice or sales receipt (indicating the date of purchase, product type and the name of who the product was purchased from) and evidence that all annual services (pursuant to clause 1(c)) have been carried out and DESO reserves the right to refuse to provide this guarantee if the above documents cannot be presented or if the information contained in them is illegible or incomplete.
 - (b) the product must be used in the United Kingdom.
3. This guarantee is subject to English law and the English courts will have jurisdiction in respect of any dispute arising from this guarantee.
4. This guarantee is in addition to and does not affect your statutory rights under applicable laws in force.

KINGSPAN ENVIRONMENTAL LTD T/A DESO

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